

# **Public Service Announcement - Bassett Healthcare Network Announces Temporary Service Changes**

FOR IMMEDIATE RELEASE

September 28, 2021

Contact: Gabrielle Argo, Interim Network Manager, Marketing & Communications

Tel. (607) 431-5009 | [gabrielle.argo@aofmh.org](mailto:gabrielle.argo@aofmh.org)

---

**Cooperstown, N.Y.** – Bassett Healthcare Network announced some temporary changes to services beginning Tuesday, Sept. 28, 2021.

## **Outpatient Laboratory blood draws are now by appointment only.**

Starting on Tuesday, Sept. 28, 2021, all patients must schedule blood draws ahead of time. Bassett facilities will not be able to accommodate walk-ins at this time. Appointments are available Monday through Friday, from 7:30 a.m. to 4:30 p.m. Limited Saturday appointments are available at some locations. Patients can schedule an appointment online using the MyBassett Health Connection portal ([www.mybassetthealthconnection.org](http://www.mybassetthealthconnection.org)) on their computer or smartphone. Or call 607-547-3700 for assistance.

## **Cooperstown's Convenient Care location is temporarily closed.**

Beginning Tuesday, Sept. 28, 2021, Convenient Care in Cooperstown will be temporarily unavailable. Convenient Care services are available in Oneonta (607-433-6400) and Herkimer (315-867-2884). Same- and next-day appointments are available 7 days a week. Visit Bassett Healthcare Network's Convenient Care webpage to learn more and stay up-to-date. Patients with a medical emergency should call 911 or visit the emergency department.

## **Call wait times may be longer than usual.**

Over the next several days, patients may find that hold times may be slightly longer than usual. Please bear with us – we will address your needs as quickly and efficiently as possible. Whenever possible, consider using MyBassett Health Connection to message your practitioner, schedule blood draws and future appointments, and view lab results.

The most up-to-date information about temporary service changes can be found at [www.bassett.org](http://www.bassett.org).

###

## **About Bassett Healthcare Network**

Bassett Healthcare Network is an integrated health system that provides care and services to people living in a 5,600 square mile region in upstate New York. The organization includes five corporately affiliated hospitals, over two dozen community-based health centers, more than 20 school-based health centers, two skilled nursing facilities, and other health partners in related fields. To learn more about services available throughout the Bassett Healthcare Network, visit [www.bassett.org](http://www.bassett.org). Follow Bassett on Facebook at [facebook.com/Bassett.Network](https://facebook.com/Bassett.Network).