

## E-Visits are Here!



### We are happy to introduce E-Visits!

Bassett E-Visits are a new, self-directed TeleHealth service that allows you to receive same-day online health care quickly and conveniently. Choose E-Visits to get care for a variety of conditions – including ear pain, rashes, upper respiratory tract infections, and more – from anywhere in New York State\*.

Bassett's E-Visits are a self-guided health exam with dynamic questions that change based on your responses. Best of all, you can do it all on your computer, smartphone, or tablet! No appointment, video chat, or phone call with a practitioner is required. Your E-Visit will take about 10 minutes to complete, and you'll receive a custom treatment plan developed just for you by a Bassett Healthcare Network practitioner within an hour. If it's determined through your interview answers that a higher level of care is needed for your condition, care options will be offered to you, including scheduling an in-person appointment.

E-Visits are a great option whether you have medical insurance or not. Each E-Visit costs only \$25, and you won't be charged unless a diagnosis is made. This is a remarkable, cost-effective way to get the care you need – without worrying about

high deductibles or expensive co-pays. If you have insurance coverage, we won't automatically charge your insurance company, but you can submit your receipt directly to your insurance company yourself.

E-Visits are already available in your MyBassett account for all adults\*\*. To start your first E-Visit, sign in to your MyBassett account on your device, click the "Menu" button, select E-Visit under the "Find Care" tab, and follow the on-screen instructions.

For more information about Bassett's E-Visits, including a complete list of conditions that can be treated through this service, visit [Bassett.org/Bassett/E-Visits](https://www.Bassett.org/Bassett/E-Visits).

Thank you and stay well,  
Bassett Healthcare Network

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*\*You must be in New York State at the time of the E-Visit, and prescriptions can only be sent to pharmacies located in New York State.*

*\*\*E-Visits are automatically available for patients 18 and older with a MyBassett account. Pediatric services are also available through E-Visits, but children need to be manually registered and the E-Visit will occur within your parental account. To learn how to register your child for E-Visits, visit [www.Bassett.org/E-Visits](https://www.Bassett.org/E-Visits)*