

Lubbock, TX – COVID – 19 Update and Commonly Asked Questions

Mayor Dan Pope issued an updated Declaration of Disaster due to the continuing public health emergency in Texas and Lubbock. This update continues the efforts to control and slow the spread of COVID-19

Goes into Effect Tuesday, March 24, 2020 at 6 pm and continues until April 3 at 11:59 pm unless cancelled or extended

The City of Lubbock is not under a Shelter-in-Place or Stay-Home Order Residents, employers and employees are reminded that it is up to each of us to protect ourselves, the public at large, our employees and employers. Remote and Work-from-Home is strongly encouraged and Social Distancing is essential

Essential Services will Remain Open and Must Enforce Social Distancing to the Maximum Extent Possible

Essential services include, but are not limited to:

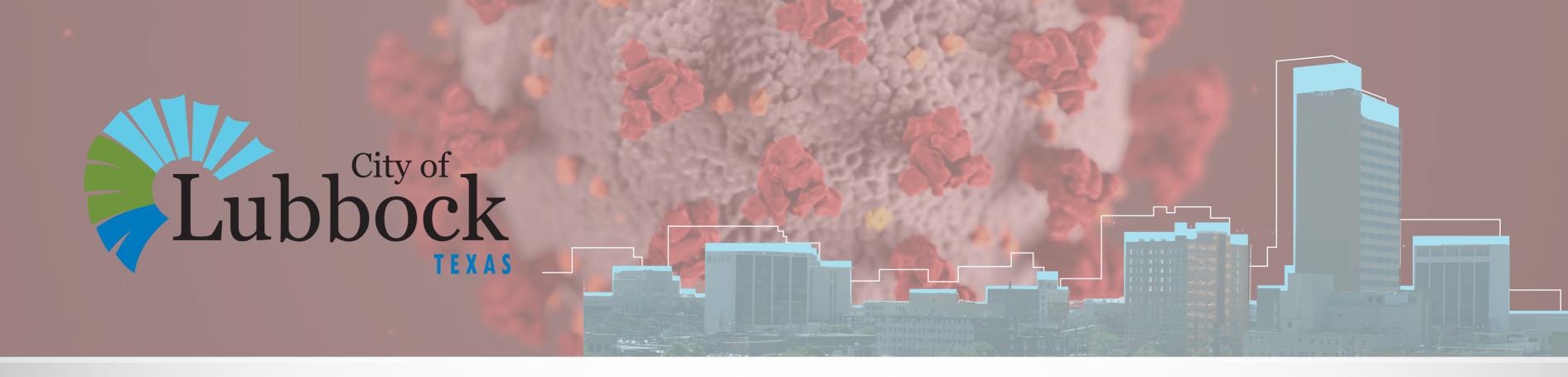
- grocery, convenience and package stores
- pharmacy and drug stores;
- day-care facilities;
- health care providers and facilities;
- pet food & veterinary care;
- vehicle fueling, parts, repair and maintenance;
- homeless shelters and non-profit providers of essential services;
- essential government services and facilities;
- banks, financial and professional services;
- office buildings;

- transit and airport facilities and services;
- residential buildings, hotels and motels except group meeting spaces;
- manufacturing, distributing and logistics;
- residential, commercial and industrial construction jobs and job-sites and related supply chains within
 stated occupancy limits;
- laundromats & dry cleaners;
- call centers



Businesses operating within industries defined as Essential Critical Infrastructure by CISA will remain open and must enforce social distancing to the maximum extent possible.

Please see: https://ci.lubbock.tx.us/storage/images/bXY6yBn0ZXixQjdjCgnS50x9uul4uY63X0lyl8k7.pdf



- Restaurants, Bars, and Food Courts Remain Closed to Customers. Use of Drive-Thru, Pickup and Delivery Options are Allowed and Encouraged
- Personal Services Businesses that Engage in Direct, Person-to-Person Services that are not Time-Sensitive or for the Immediate Health or Safety of the Recipient are Closed

This includes, but is not limited to:

- hair and nail salons;
- barbershops and stylist shops;
- tattoo and piercing businesses, tanning salons and waxing businesses
- Retail Establishments Not Described Above are Closed to Customers. Use of Drive-Thru, Pickup,
 Delivery and Curb-Side Pickup Options are Allowed and Encouraged

Commonly Asked Questions:

- *Churches & Places of Worship* open to staff and available to perform functions necessary to support online, telephone, email and other services, including production of services and related items.
- Landscape Services & Landscape Supply open, subject to social distancing and occupancy limits as appropriate
- Construction Trades open, subject to social distancing and no gatherings greater than 10
- Recovery Support Groups open, subject to social distancing and no gatherings greater than 10
- Janitorial Services open, subject to social distancing and no gatherings greater than 10
- Outdoor Entertainment & Recreation closed under the current Declaration
- Golf Courses club house, restaurant & related closed. Course can remain open
- *Computer Support Services* open to provide support services, retail is closed to customers and available through pickup, delivery, curb-side, etc.
- *Auto Sales* closed to retail. Available through on-line and related transactions with pickup. Service, parts & related open

Contact the City of Lubbock Business Development Department with Questions: bgerardi@mylubbock.us