

MEDIA UPDATE

Sunday, May 6, 2018

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Missoula County continues to monitor forecasts from the National Weather Service (NWS). Preparation and response is largely based on forecasting. An updated forecast for the Clark Fork River and other rivers in Missoula County is on the NWS website:

<https://www.weather.gov/mso/>

NWS is forecasting flood waters rising higher and sooner than anticipated. The updated forecast predicts higher flood levels than in 2011. The Clark Fork River is forecast to reach major flood stage the evening of May 8. Folks can expect to see a steady rise in water levels later today into Tuesday.

The Public Works department along with the Sheriff's Office will be minimizing impacts to infrastructure. Deputies will be assessing evacuation warning areas today and visiting folks in predicted affected areas tomorrow. People in flood prone areas should take action by securing their property, gathering valuables and preparing to evacuate if needed. Residents in the impacted areas are encouraged to sign up to Smart 911 and provide updated contact information and emergency alerts.

Residents should reach out to family and friends who may be able to provide assistance. More information on the stages of evacuation as implemented by the Sheriff's Office is available on the County's website. (<https://www.missoulacounty.us/government/public-safety/office-of-emergency-management/evacuation-information>)

Flood insurance is required by most mortgage companies for homes located in flood areas. Anyone with flood insurance should contact their insurance company for assistance with clean up and with repairs after a flood. Part of the policy may cover relocating items before and during a flood. It will also help to pay for protection of the home in purchasing sand and sandbags. Please contact your insurance agent for more information.

Missoula County is continuing to protect public infrastructure and offer assistance and coordination so residents can use sandbags to mitigate damage to their structures. Similar to resident's taking steps to firewise their homes, homeowners are encouraged to access resources coordinated by the County.

Anyone who needs emergency assistance in the event of an evacuation order should contact 911 for assistance.

There will likely be road closures in the Tower Street area. Closures will be announced as the situation develops.

Emergency shelter: The American Red Cross of Idaho and Montana has setup an evacuation shelter at Christ the King Church, located at 1400 Gerald Ave. in **Missoula**. The facility will be open to the public as needed. Residents seeking shelter should call 1-800-272-6668.

Public Meeting: A public meeting is scheduled for Monday evening at 6:00 p.m. at the Hawthorn School located at 2835 South 3rd Street West in Missoula.

Animal Control has limited capacity for domestic animals at this time, staff is working to make accommodations for more animals.

- This information in this update is focused on the Tower Street area, but any residents living in a flood prone area are strongly encouraged to sign up for [Smart 911](https://www.smart911.com/smart911/registration/registrationLanding.action) (<https://www.smart911.com/smart911/registration/registrationLanding.action>). In addition, OEM will be issuing Rave Alerts for emergency notifications as needed.
- Thanks to generous donations and community support, the County has set up a sandbagging station and central resource hub at the Orchard Homes Country Life Club at 2537 3rd St. W. Currently, available resources include:
 - Free sand donated by the Seventh Day Adventist Church
 - Free sandbags provided by Missoula County Public Works
 - Volunteer assistance to fill and load sandbags
 - Filled sandbags by Boyce Lumber
 - Porta-a-Potties donated by Sweet Pea Sewer & Septic
 - An informational board with flooding resources
- Residents should NOT try to construct their own levees or earthen berms. Doing so could unpredictably divert the flow of water and impact other property downstream.
- Missoula County will continue to update the Flood Resource Fact Sheet as needed and include it with this media update.

FLOOD RESOURCE FACT SHEET

MISSOULA CITY AND COUNTY RESIDENTS

General information

Preparing for and responding to flooding. The flood event currently impacting areas of Missoula County is the beginning of what we expect to be a prolonged event into early summer. The Missoula County Office of Emergency Management, Missoula County Sheriff's Office, City of Missoula Police Department, City of Missoula Public Works Department, Missoula County Public Works Department and numerous fire departments are the primary agencies involved in preparing for and responding to high-water events in Missoula County and are meeting regularly to assess the situation.

Monitoring water levels. Missoula County sheriff's deputies, Missoula City police officers, and city and county Public Works officials continue to monitor water levels and report critical information to the Office of Emergency Management and the National Weather Service. The NWS Advanced Hydrologic Prediction Service provided regularly updated river forecasts [on its website \(https://water.weather.gov/ahps2/hydrograph.php?wfo=mso&gage=abom8\)](https://water.weather.gov/ahps2/hydrograph.php?wfo=mso&gage=abom8).

Assessing levees. Officials from the U.S. Army Corps of Engineers will arrive in Missoula County on Tuesday, May 8, to tour and assess levees, ensure their integrity and provide insight and technical assistance to Missoula County.

Reporting flood activity. Residents concerned about rising water or who have noticed water covering or crossing a road should call 9-1-1 immediately so a responder can be dispatched to the area to assess the situation.

Assistance for residents

Sandbagging station and resources hub. Thanks to generous donations and community support, the County has set up a sandbagging station and central resources hub at the Orchard Homes Country Life Club at 2537 3rd St. W. Currently, available resources include:

- Free sand donated by the Seventh Day Adventist Church
- Free sandbags provided by Missoula County Public Works
- Volunteer assistance to fill and load sandbags
- Filled sandbags provided by Boyce Lumber
- Porta-a-Potties donated by Sweet Pea Sewer & Septic
- An informational board with safe sandbagging techniques, other flood resources

Coordination with area agencies. Missoula County OEM continues to work with local Community Organizations Active in Disaster (COAD) to coordinate assistance for residents affected by flooding. These partners include the Red Cross, local volunteer organizations, DNRC, Forest Service and others. Information will be provided as it becomes available.

Emergency shelter. The American Red Cross of Idaho and Montana evacuation shelter at Christ the King Church, located at 1400 Gerald Ave. in **Missoula**, is currently open. The facility will be open to the public as needed. Residents seeking shelter should call 1-800-272-6668.

Safe drinking water. Water from wells affected by flooding may not be safe to drink. Floodwaters can contaminate wells, so residents should use bottled water until they are able to verify that the water is safe to drink. The Missoula City-County Health Department offers bacteriological testing of water samples Monday through Thursday for \$15. While the testing method the city-county lab uses can take between 24 to 48 hours to complete, lab staff typically allow 40 hours to test water samples, as samples tested for a shorter time period can yield inaccurate results. Residents whose water tests positive for bacteria can expect to receive a call about their results about 48 hours after submitting them. (The lab mails results to everyone who submits samples, but only calls those whose results test positive.) Residents seeking water testing should call 406-258-4755.

As floodwaters are potentially contaminated by sewage, bacteria and viruses that can make people sick, residents who have had contact with floodwaters should wash their hands with soap and water, especially before eating or drinking. The Health Department also recommends residents ensure their tetanus shots are up to date. The department's walk-in clinic offers vaccinations on a sliding fee scale. Clinic hours and additional information are [available online](https://www.missoulacounty.us/government/health/health-department/immunization-clinic-services)(<https://www.missoulacounty.us/government/health/health-department/immunization-clinic-services>).

Septic systems and sewers. Floodwaters can cause wastewater to surface or to back up into houses on septic systems. If there is any sign of floodwaters backing up into a house, residents should clean and disinfect the area before using it. Residents also should not pump flood or groundwater into floor sinks or house drains, as that amount of water can overwhelm septic systems, leading to sewage surfacing on the ground or backing up in a house. (The same is true for residents connected to the municipal sewer; pumping large quantities flood or groundwater into the city sewer can overload the wastewater treatment plant.) The best solution is to plug all drains in the basement and drastically reduce water use in the house. More information on addressing septic tank issue during a flood is available on the EPA's website (<https://www.epa.gov/ground-water-and-drinking-water/septic-systems-what-do-after-flood>).

Disaster preparation. Missoula County residents can access the [Missoula Ready!](https://hazardready.org/missoula/) (<https://hazardready.org/missoula/>) website for more information on hazard preparation and their risk of experiencing flooding and other disasters.

Sandbags

Providing sandbags to the public. Missoula County has a cache of sandbags stored at Public Works to help protect critical public infrastructure, such as roads and bridges. Protecting critical public infrastructure is crucial in mitigating further adverse impacts to citizens and property. However, *a limited number of free, unfilled sandbags* are currently available in **Missoula** at the Public Works office, located at 6089 Training Drive. Sandbags are now also available at the Orchard Homes Country Life Club (see information above).

In **Seeley Lake**, sandbags and/or sand and other supplies are available at the Missoula County Satellite Office (3360 Highway 83), Fire Station No. 1 (200 Firehouse Drive), 1-Stop Convenience Store (3072 Highway 83), Rent-All Tools and Equipment (165 Redwood Land) and Seeley Lake Ready Mix (2824 Highway 83). Volunteers from the Leos Youth Lions Club will help fill sandbags on Saturday, and Team Rubicon volunteers will help on Sunday.

(Note: While during 2011's flood event, the County did provide limited sandbag filler from a surplus cache of road bed material, the material was not as effective as sand, and the County does not have surplus material to offer at this time.)

Businesses selling sand and sandbags. For residents wishing to acquire sandbags for personal property protection, there are several area businesses that sell sand and/or sandbags:

Far West Rock	728-8500
Home Depot	523-0901
Knife River	543-0088
Lowe's	329-1800
MT Flasher and Barricade	542-2701
Murdoch's	549-2355
Mutual Materials	549-2011
Time Rental	543-7136
Western Excavating	728-1400

***Note:** This may not be a complete list of businesses selling sand or sandbags, and Missoula County does not endorse one vendor over another.

Protecting private property with sandbags. The most effective way to protect homes and other structures is to construct a circular (not square) perimeter around the foundation. If you choose to use sandbags to protect private property, be aware that you need to obtain permission to place sandbags along riparian areas by calling the Missoula Conservation District at 406-829-3395 and the Army Corps of Engineers at 406-441-1375.

If you place sandbags on your property, make sure they are placed to protect your structures but not on top of stream banks or rivers, as this could push those waters to flow faster and deeper downstream — to the detriment of others.

Using safe sandbagging techniques. Sandbagging is labor-intensive and hard physical work. Be aware of your physical limitations when sandbagging and use sound body mechanics to avoid injury. Helpful guidelines on placement methods and filling techniques from the U.S. Army Corps of Engineers are available

[online](https://www.missoulacounty.us/home/showdocument?id=10335) (<https://www.missoulacounty.us/home/showdocument?id=10335>).

Flood safety tips

Remain alert. Stay tuned to your phone alerts, TV, radio or online sources for weather updates, emergency instructions or evacuation orders. [Missoula County residents are highly encouraged to sign up for free Smart 911 alerts.](#)

Limit travel. If there is standing water on a roadway, people should not walk or drive through the water, as it is difficult to judge its depth or movement below the surface. Just 6 inches of fast-moving water can knock a person down, and one foot can carry a vehicle away. **WATCH VIDEO:** [Turn around, don't drown.](#)

Avoid standing water. Standing water may be electrically charged from underground or downed power lines. To report downed power lines, call NorthWestern Energy at 888-467-2669.

More flood safety tips are available on the [Disaster and Emergency Services](#) website.

Additional resources

Missoula Disaster and Emergency Services Information Line
406-258-4636 (258-INFO) for a recorded message updated regularly

[Missoula County Office of Emergency Management](#)

406-258-4469

[@MslaCountyOEM](#)

facebook.com/Missoula.County.911

[Missoula County Public Works](#)

406-258-3701

[@MslaCoPubWorks](#)

[Missoula City-County Health Department](#)

406-258-4770

[@MslaHealthDept](#)

[Missoula County Floodplain Administration Program](#)

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