

# **MEDIA UPDATE**

Tuesday, May 1, 2018

<u>MEDIA CONTACT</u>: Ken Parks, Missoula County Disaster and Emergency Services deputy coordinator, 406-258-4469, <u>kparks@missoulacounty.us.</u>

- Localized flooding is currently affecting several areas in Missoula County, including the
  Orchard Homes neighborhood in Missoula and along Boy Scout and Placid Lake roads in
  Seeley Lake.
- Current indicators of Clark Fork River flows show a short and slight recession through Friday, May 4, followed by another spike in flows for the weekend and into next week. The National Weather Service regularly updates river flow forecasts on its website.
- Missoula County is assessing and responding to the situation in coordination with numerous partner agencies, more details on which are listed below in the Flood Resource Fact Sheet.
- The Office of Emergency Management encourages all Missoula County residents, especially those who are or might be impacted by flooding, to <u>sign up for free Smart911</u> alerts.
- Missoula County has a limited supply of unfilled sandbags available for residents
  affected by flooding (see Sandbags section below for more details). While in 2011 the
  County did provide limited sandbag filler from a surplus cache of road bed material, the
  material was not as effective as sand, and the County does not have surplus material to
  offer at this time.
- Missoula County has compiled the following Flood Resource Fact Sheet to provide timely, helpful information for the public and news media. Information will be added and updated as needed, and the fact sheet will be included in daily emails sent to media this week between 1 and 3 p.m. Any new information will be highlighted in yellow.

# FLOOD RESOURCE FACT SHEET

#### MISSOULA CITY AND COUNTY RESIDENTS

#### **General information**

**Preparing for and responding to flooding.** The flood event currently impacting areas of Missoula County is the beginning of what we expect to be a prolonged event into early summer. The Missoula County Office of Emergency Management, Missoula County Sheriff's Office, City of Missoula Police Department, City of Missoula Public Works Department, Missoula County Public Works Department and numerous fire departments are the primary agencies involved in preparing for and responding to highwater events in Missoula County and are meeting regularly to assess the situation.

**Monitoring water levels**. Missoula County sheriff's deputies, Missoula City police officers, and city and county Public Works officials continue to monitor water levels and report critical information to the Office of Emergency Management and the National Weather Service. The NWS Advanced Hydrologic Prediction Service provided regularly updated river forecasts on its website.

**Assessing levees.** Officials from the U.S. Army Corps of Engineers will be in Missoula County during the week of May 13-19 to tour and assess levees, ensure their integrity and provide insight and technical assistance to Missoula County.

**Reporting flood activity.** Residents concerned about rising water or who have noticed water covering or crossing a road should call 9-1-1 immediately so a responder can be dispatched to the area to assess the situation.

#### **Assistance for residents**

**Coordination with area agencies**. Missoula County OEM is working with local Community Organizations Active in Disaster (COAD) to coordinate assistance for residents affected by flooding. These partners include the Red Cross, local volunteer organizations, DNRC, Forest Service and others. Information will be provided as it becomes available.

**Emergency shelter.** The American Red Cross of Idaho and Montana will open an evacuation shelter at Christ the King Church, located at 1400 Gerald Ave. in **Missoula**. The facility will be open to the public for check-in at **4 p.m. Tuesday, May 1**.

**Safe drinking water.** Water from wells affected by flooding may not be safe to drink. Floodwaters can contaminate wells, so residents should use bottled water until they are able to verify that the water is safe to drink. The Missoula City-County Health Department offers bacteriological testing of water samples for \$15. As floodwaters are potentially contaminated by sewage, bacteria and viruses that can make people sick, residents who have had contact with floodwaters should wash their hands with soap and water, especially before eating or drinking. The Health Department also recommends residents

ensure their tetanus shots are up to date. The department's walk-in clinic offers vaccinations on a sliding fee scale. Clinic hours and additional information are available online.

**Septic systems and sewers.** Floodwaters can cause wastewater to surface or to back up into houses on septic systems. If there is any sign of floodwaters backing up into a house, residents should clean and disinfect the area before using it. Residents also should not pump flood or groundwater into floor sinks or house drains, as that amount of water can overwhelm septic systems, leading to sewage surfacing on the ground or backing up in a house. (The same is true for residents connected to the municipal sewer; pumping large quantities flood or groundwater into the city sewer can overload the wastewater treatment plant.)

## **Sandbags**

**Providing sandbags to the public.** Missoula County has a cache of sandbags stored at Public Works to help protect critical public infrastructure, such as roads and bridges. Protecting critical public infrastructure is crucial in mitigating further adverse impacts to citizens and property.

However, a limited number of free, unfilled sandbags are currently available in **Missoula** at the Public Works office, located at 6089 Training Drive. In **Seeley Lake**, unfilled sandbags are located at the Missoula County Satellite Office, located at 3360 Highway 83, and sand is available at the 1-Stop Convenience Store, 3072 Highway 83.

(While during 2011's flood event, the County did provide limited sandbag filler from a surplus cache of road bed material, the material was not as effective as sand, and the County does not have surplus material to offer at this time.)

**Businesses selling sand and sandbags.** For residents wishing to acquire sandbags for personal property protection, there are several area businesses that sell sand and/or sandbags:

| Far West Rock            | 728-8500 |
|--------------------------|----------|
| Home Depot               | 523-0901 |
| Knife River              | 543-0088 |
| Lowes                    | 329-1800 |
| MT Flasher and Barricade | 542-2701 |
| Murdoch's                | 549-2355 |
| Mutual Materials         | 549-2011 |
| Time Rental              | 543-7136 |
| Western Excavating       | 728-1400 |
|                          |          |

<sup>\*</sup>Note: This may not be a complete list of businesses selling sand or sandbags, and Missoula County does not endorse one vendor over another.

**Protecting private property with sandbags.** If you choose to purchase sandbags to protect private property, be aware that you need to obtain permission to place sandbags along riparian areas by calling the Missoula Conservation District at 406-829-3395 and the Army Corps of Engineers at 406-441-1375.

If you place sandbags on your property, make sure they are placed to protect your structures but not on top of stream banks or rivers, as this could push those waters to flow faster and deeper downstream — to the detriment of others.

**Using safe sandbagging techniques.** Sandbagging is labor-intensive and hard physical work. Be aware of your physical limitations when sandbagging and use sound body mechanics to avoid injury. Helpful guidelines on placement methods and filling techniques from the U.S. Army Corps of Engineers are available online.

# Flood safety tips

**Remain alert.** Stay tuned to your phone alerts, TV, radio or online sources for weather updates, emergency instructions or evacuation orders. <u>Missoula County residents are highly encouraged to sign up for free Smart 911 alerts.</u>

**Limit travel.** If there is standing water on a roadway, people should not walk or drive through the water, as it is difficult to judge its depth or movement below the surface. Just 6 inches of fast-moving water can knock a person down, and one foot can carry a vehicle away. **WATCH VIDEO**: <u>Turn around,</u> don't drown.

**Avoid standing water.** Standing water may be electrically charged from underground or downed power lines. To report downed power lines, call NorthWestern Energy at 888-467-2669.

More flood safety tips are available on the Disaster and Emergency Services website.

#### **Additional resources**

Missoula Disaster and Emergency Services Information Line 406-258-4636 (258-INFO) for a recorded message updated regularly

<u>Missoula County Office of Emergency Management</u>

@MslaCountyOEM

Missoula County Public Works

@MslaCoPubWorks

Missoula County Floodplain Administration Program

**Missoula County** 

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## **Montana Department of Emergency Services**

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#### **National Weather Service-Missoula**

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